



**national treasury**

Department:  
National Treasury  
**REPUBLIC OF SOUTH AFRICA**

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**TO ALL:        HEADS OF DEPARTMENTS  
                  HEAD OFFICIALS OF PROVINCIAL TREASURIES  
                  PROVINCIAL ACCOUNTANTS-GENERAL  
                  CHIEF FINANCIAL OFFICERS**

## **CIRCULAR 2B of 2025/2026**

### **POST-IMPLEMENTATION UPDATE ON SCOA V6 ON BAS**

This circular provides an update on the post-implementation status of SCOA V6 on BAS, as outlined in Circulars 2 and 2A of 2025/2026. It also includes developments and areas of focus relevant to departmental operations and the stabilization of the BAS Version 6 environment. This update covers the following key areas:

1. Payment and disbursement issues
2. PERSAL exceptions
3. Bank interfaces and exceptions
4. Interface and integration issues
5. BAS V6 closure for May 2025
6. Balance and debt conversions
7. Slow or pending BAS reports
8. Revenue Fund-related activities
9. Audit closure requirements
10. Current focus areas and next steps

#### **1. Payment and disbursement issues**

All payment and disbursement matters related to the BAS V6 re-implementation have been addressed. Current incidents are being handled through standard operational procedures, with no specific incidents from the re-implementation reported.

#### **2. PERSAL Exceptions**

Departments have been notified that PERSAL exceptions from legacy PERSAL V5 data integration have been addressed. Departments must now update relevant PERSAL tables and resolve any remaining exceptions. As of 10 June 2025 (for May and April), the outstanding exceptions to be resolved by seven national and provincial departments total to 53,923.



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### 3. Bank interfaces and exceptions

All historical BAS V6 re-implementation Bank Reconciliation exceptions have been resolved. Departments must now address the current issues as part of regular business operations and will be responsible for monitoring bank reconciliation interfaces daily and reporting any discrepancies promptly. As of 10 June 2025, there are 14,693 unresolved bank exceptions: 8,248 for provincial and 6,445 for national departments.

### 4. Interface and integration issues

All interface and integration issues with LOGIS, PERSAL, the Central Supplier Database, and banking platforms have been resolved. No outstanding incidents remain related to V6 Re-implementation. New or ad hoc issues are handled through standard support processes.

### 5. May 2025 BAS V6 closure

By 09 June 2025, 151 out of 162 departments closed their books for May. This included 46 national and 105 provincial departments. The remaining 11 departments were force-closed due to unresolved PERSAL or bank reconciliation issues. There were no logged incidents assigned to the BAS Support Team that affected the departments which were force-closed.

### 6. Balance and Debt conversions

The debt conversion process was successfully completed from 1 to 4 May 2025 following the FY24/25 closure. There are no further actions required from the BAS team regarding the debt conversion process. Current debt rollbacks and balance issues for converted debts encountered during daily debt batch runs will continue as standard business operations until the balance conversion is conducted. Balance conversions depend on audit closure activities, which vary by department. These activities will begin in September 2025 once audits are finalized. Departments are responsible for preparing and recording conversion mappings.

### 7. Slow or pending BAS reports

Report performance has improved due to increased capacity and optimization measures. No recent incidents have been logged, as confirmed by relevant departments. There are no new performance-related incidents for BAS v5 or v6. A project to create departmental "superusers" for managing report queues will begin in Q3 FY2025/2026.



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### 8. Revenue Fund-related activities

The BAS Version 6 databases for Provincial Revenue Funds have been successfully transferred to the relevant departments, and routine operations are ongoing within this environment. There were no particular challenges encountered during the re-implementation of BAS V6 for the Revenue Fund.

### 9. Audit closure requirements

Section 8 and 19 of the Public Finance Management Act, Act No. 1 of 1999, PFMA, outlines the annual consolidated financial statement process. National and provincial departments should prioritize this process and its audit and contact the BAS Support team for any needed assistance.

### 10. Current focus areas and next steps

The following key areas are being closely monitored as part of the ongoing BAS V6 stabilisation efforts:

- **Vulindlela Files** - Reports for five departments are not balancing despite all data files being submitted to Vulindlela daily. A temporary workaround is in place to provide the report files, and a permanent solution is being sought to resolve the balance issue.
- **Balance and Debt Conversions** – These conversions are being undertaken to align ledger records with the new environment. As stated above, the audit closure is scheduled for completion end of August 2025 and therefore the balance conversion will commence beginning of September. Most of the conversion effort reside with the department capturing the conversion mappings.
- **TCP/IP Migration Project** - Departments are requested to continue migrating to Windows 2016/2019 in accordance with BAS Notice 10 of 2024. As of 10 June 2025, eight (8) departments have completed the migration. An additional BAS Notice will be issued to remind departments to prioritize this process.
- **Biometrics** – Accessing BAS via biometrics has encountered unexpected challenges. As a temporary solution, an older client executable is being utilized to enable full BAS functionality while the support team addresses the underlying issue.
- **Login Issues** – This issue has been attributed to the department's internal VPN environment. It is recommended that this matter be escalated to the Department's IT team for further investigation. The BAS Team remains available to assist the department as needed. Currently, there are no outstanding BAS-related incidents regarding this issue.



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### Re-iteration of the Communication Protocol

Departments are strongly advised to ensure that all issues are first logged through the official relevant call centre channels (BASUserSupport@treasury.gov.za) before any escalation takes place. Escalating matters without logging a call hinders the resolution process, as the support teams are not able to action issues that have not been formally recorded and assigned. Should an issue remain unresolved after a call has been logged and reasonable time has passed, departments may escalate as follows:

Incident Escalation Level	Contact Information
Logging of incidents	BASUserSupport@treasury.gov.za
1st level of escalation	Director: BAS and LOGIS Nokulunga.Magwevana@treasury.gov.za
2nd level of escalation (if no resolution is received)	Acting Chief Director: Financial Systems Marius.Klue@treasury.gov.za
Final level of escalation (if still unresolved)	Accountant-General, National Treasury

Departments are encouraged to remain engaged with the support process, use the call logging system as the primary channel for issue resolution, and only escalate after following the correct procedure.

The BAS Support team is dedicated to resolving issues promptly and will provide regular updates. Departments should continue using the support process detailed in the previous circular.

Thank you for your patience and cooperation.

Sincerely,

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Shabeer Khan  
Accountant-General  
National Treasury  
Date: